

HOW TO RETURN A STICK

- Call **1-888-734-0443**
- You will be asked what model stick you have – *please make sure it is one of the models affected by this recall before calling. See complete list on this Web site.*
- Consumers in possession of an affected stick, replacement blade or shaft will receive an elite level replacement stick or a refund based on suggested retail price of the affected product.
- The affected stick (shaft or blade) must be returned to Bauer Hockey prior to receiving a refund or elite-level replacement. A return kit will be sent to you that includes the necessary steps to return your stick free of charge for proper disposal.
- Once the affected stick is received and processed, Bauer will issue a refund (7-10 business days) or an elite level stick (3-5 business days).
- The elite level stick that will be provided will either be a Bauer Supreme One95 or Bauer Vapor X:60 depending on availability of requested size, flex and pattern. Both sticks are Bauer's highest-level, elite sticks.